

October 20, 2020

RE: Northgate Plaza Condominiums
Homeowner Employee 5-Star Review

Good morning gentlemen,

I felt compelled to let you know what a superb team Rafael and Germán are. We were working from home today (10/20) and I asked them if they could prioritize certain rooms to be done first. They were very accommodating, ensuring that the bedroom was completed first (in order to give my pets a 'safe' room). They extended the courtesy of correcting the trim around the deck door which was rather 'haphazardly' put back when the new door was installed last time, and was too narrow for this new door, thereby exposing some of the bare wall (no paint) around it. The new trim around the door looks amazing now, covering that 'bare' area. Our office room (the small bedroom) was the last one (at our request) and again, they worked with me regarding the equipment I could (and could not) move out of the way. The work was done efficiently and, most important, "correctly" in a timely fashion while accommodating our work needs and my pets 😊. It was a pleasure to interact with them and watch them work - real pros with excellent work ethic!

Regards,

Adriana Rojas

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